# Objectives

Dedicated, goal-driven professional with 17+ years of experience repairing computers and has excellent analytical and communication skills seeking a full-time position in a company with growth potential.

**Skills**

Adaptability,

Attention to Detail,

Communication,

Computer Literacy,

Mathematics,

Networking,

Organization,

Problem Solving,

Project Management,

Raspberry Pi,

Teamwork

Telephone Etiquette,

Troubleshooting,

# Work Experience

* Robert Half International, Inc. • Temporary Traveling IT Technician • February 13, 2019 – February 21, 2019
* Peak Systems Inc. • On-site Repair Technician • September 2011 - August 2014
* Kinetix Broadband • Network Engineer • February 2009 - February 2010
* Turning Point Solutions Group • Senior Technician • April 2008 - February 2009
* TRC Enterprises, INC • Systems Administrator • August 2005 - April 2008

**Software Experience**

Arduino IDE,

Debian and Ubuntu based systems,

Docker,

LibreNMS,

Nginx Proxy,

Office 2000 – 365,

Portainer,

Windows Server 2000 – 2019,

Windows XP - 10

**Education**

* DeVry University, Associates Degree Information Technology and Networking, 4.0 GPA, January 2020-October 2021
* S/P2 Skills training for Professional Success, Telephone Skills, and Customer Skills training
* Central Louisiana Technical Community College- Program: Electrical, Received: May 2003

**Clubs & Honor Societies**

* DeVry University Student Diversity, Equity and Inclusion, Vice-Chairman, 2021
* DeVry University Deans List
* IEEE Member

**Certifications**

* CompTIA A+ Certification –
  + Received: April 2003, Type: Lifetime Certification, ID: COMP001001195864
* Microsoft Certification Professional – 2002-Current
  + 70-218- Managing a Microsoft Windows 2000 Network Environment
  + 70-215- Installing, Configuring, and Administering Microsoft Windows 2000 Server
  + 70-217- Implementing and Administering a Microsoft Windows 2000 Directory Services Infrastructure
  + 70-270- Installing, Configuring, and Administering Microsoft Windows XP